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DI Steve Strickland
Head of International Development
Economic Crime Academy

Direct line **Direct fax**
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Your ref: **Our ref:**

11th December 2014

Dear Jurga,

Re: EU Bribery & Anti-Corruption Task Force Conference

As I reflect on the highlights of 2014 I thought it only right to send my appreciation in recognition of the contribution that Today Translations made to what has been the most successful year to date for the Economic Crime Academy.

In June 2014 the City of London police hosted the first European Union Cross Border Task Force conference on anti-corruption in London. This 3 day event was attended by senior government and law enforcement officials from across Europe and the United Kingdom and was delivered in multiple languages.

Addressing both sensitive and highly technical matters, it was crucial that communication in every language was clear and accurate throughout the conference. It was therefore essential that the language services partner supporting the event provided linguists of the highest calibre and experienced in working at such events.

Our procurement requirements were that the supplier should also have quality and security controls in place that met the international standards and adequate professional indemnity insurance. Today Translations exceeded the requirements set and the independent certification of their data security controls under ISO27001 provided additional reassurance.



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Having witnessed firsthand the professionalism and quality of Today Translations services I was delighted when they were successful in the tender process and was selected as our language partner for the conference. The service provided far exceeded our expectations, the dedicated project manager from Today Translations worked with our event team and applied a methodical approach to planning every element of their provision in the weeks running up to the event.

Understanding the nature and significance of the conference the team at Today Translations translated a series of generic anti-corruption policies into multiple languages that were made available free of charge to delegates and the public. Special thanks need to go to the three members of Today Translations staff who were in attendance for the entire conference, their knowledge and professionalism ensured the smooth set-up and running of the event from start to finish, nothing was too much trouble for them and they were always on hand to assist the events team and the delegates.

It should be noted that this is not only my view but the view of the delegates at the event who commented on the professionalism of the simultaneous interpreters and when a late requirement for interpreting was made with just a few minutes' notice, Today Translations responded immediately and provided a solution rapidly and without causing any delays or interruptions to proceedings.

A key requirement of the event was to be able to provide a digital resource for delegates post event, the team from Today Translations provided us with a full audio and video compilation of the sessions in a secure digital format and a series of translations. These were provided promptly and are excellent quality.

Today Translations were highly competitive on price but it is without doubt the level of responsiveness and desire to go the extra mile to help the client that added extra value.

Please share my thanks and appreciation with your team and I look forward to working with the team at Today Translations again in 2015.

Kind regards

Steve Strickland
Head of International Development



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